



April 2021 Visitation Policy at The 80th Street Residence during COVID-19

Visitors who agree to adhere to all aspects of this Visitation Plan (developed in accordance with the NYS DOH Health Advisories, Mandates and Regulations) are welcome into our Community

Policy: It is the policy of *The 80th Street Residence* to conduct visitation in accordance with the most recent Department of Health guidance regarding adult care facility visitation. Strategies will be updated as more information becomes available and guidance changes.

Procedures:

1. Conditions for Visitation

- There have been no orders by local health department or NYS Department of Health to quarantine the community.
 - Except for compassionate or end-of-life care visits, to be eligible for visitation, residents must not be in isolation or observation with suspected or confirmed COVID-19 diagnosis.
 - Visitors under 16 years of age must be accompanied by an adult aged 18 or older.
 - Compassionate care and end of life visitation will be permitted when visitation is not otherwise permitted in accordance with the Department of Health's current visitation guidance.
 - While COVID-19 testing is not currently required for visitation by DOH, *The 80th Street Residence* is offering RAPID COVID-19 testing at no cost to visitors. If you would like a test prior to your visit, please arrive 15 minutes before your scheduled time so that our Nurse can administer the test and share the results.
2. All visitation must be conducted with strict adherence to the Core Principles for reducing the risk of COVID-19 transmission (copy attached) and in accordance with *The 80th Street Residence's* adopted and effective visitation plan.
 3. All relevant COVID-19 infection control procedures must be communicated to staff, residents and visitors to keep them informed of the safeguards in place to safely conduct visitation at the community.
 4. Appropriate signage regarding facemask utilization and hand hygiene as well as social distancing floor markings/delineations must be in place at the facility.
 5. Visits must be scheduled in advance using the website <https://book.appointment-plus.com/d1hnrqg/> unless expressly authorized by a Leadership Team Member onsite.
 6. Visitation is permitted seven days a week between the hours of 10am to 7pm.
 7. The maximum length of each visit is 2 hours.



8. Visits are limited to 2 per resident at one time. If requesting more than 2 visitors at one time, prior authorization from a member of the Leadership Team is needed. Front Desk will submit your request to Leadership Team Member on duty.
9. Outdoor visits are strongly encouraged and may be conducted in our Backyard, weather conditions permitting.
10. Indoor visits are conducted in either a resident's room or in the Tearoom or Private Dining Room. However, visitation should not be conducted in a resident's room if they share a room with another resident. The sole exception is that in-room visitation for residents in shared rooms will be permitted if a resident's health status prevents them from leaving the room and arrangements are made in advance of such visit.
11. At no time will the total number of visitors inside or outside exceed 25.
12. *The 80th Street Residence's* Visitation Policy and Visitation Fact Sheet is regularly distributed via MailChimp (email) whenever updated and are also posted on *The 80th Street Residence* Website @ www.80thstreetresidence.com. Whenever possible, if a family member/representative is unable to access via email or website, a printed copy is provided prior to the visit. The visitation plan is also maintained at the Front Desk so that it may be provided to visitors upon request.
13. Upon arrival, the Concierge at the Front Desk will provide a facemask to any visitor that does not have a face covering and will offer the opportunity to utilize readily available hand sanitizer to sanitize their hands before proceeding.
14. *The 80th Street Residence* will designate facility staff to supervise and monitor permitted visitors for adherence to the Core Principles for reducing the risk of COVID-19 transmission.
15. All visitors, including those making compassionate care visits, will sign in, be given a factsheet outlining visitor expectations and be screened for COVID-19 signs and symptoms. Visitation will be denied to any potential visitor that does not pass the health screening, current requirements regarding international travel and/or who has been exposed to a COVID-positive person in the previous 14 days.
16. The staff person screening visitors will collect their full name, home address, day/evening phone number, email address (if available). In addition, the name of the resident they are visiting, where the visit will take place and confirmation that the visitor has cleared screening protocols will be documented.



17. Documentation process includes

- Completion of COVID-19 Health Screening questionnaire upon entry
- Collection of required DOH demographic information for contact tracing purposes as per DOH (please see information outlined in #16)

18. Whenever possible, a designated facility staff member will accompany visitor(s) to the identified meeting location. If that is not possible, designated facility staff will remind visitors of appropriate COVID-19 infection control procedures (e.g., social distancing, mask wearing, handwashing etc.) and direct visitors to go directly to the visitation place.

ELEVATOR USAGE IS LIMITED TO NO MORE THAN 3 OCCUPANTS AT A TIME.

19. ALL staff shall observe for and report to Leadership Team Member(s) any visitors that are not following social distancing, face covering or other rules. **NO VISITOR SHOULD BE MOVING ABOUT THE COMMUNITY UNACCOMPANIED BY A STAFF PERSON.** Such breach of policy shall be reported immediately to Leadership Team.

20. **Supervision for indoor and outdoor visits in Tearoom, Private Dining Room and Backyard areas:** Staff persons assigned to supervise visits will keep their distance from visitors to allow for privacy unless assistance is needed. Staff will maintain general awareness that visitors and residents are complying with social distance, face mask and other rules. Any visitor not complying shall be given a warning that further noncompliance will result in loss of their ability to continue the visit or to visit again. Repeated noncompliance should be reported to Clare Shanley, Executive Director.

21. **Supervision for visits in resident rooms:** Supervision in residents' rooms is comprised of:

- Documenting health and travel screening.
- Providing the visitor with the applicable rules regarding visitation.
- Observing visitor's compliance when walking to and from the resident room.

Any visitor not complying shall be given a warning that further noncompliance will result in loss of their ability to continue the visit or to visit again. Repeated noncompliance should be reported to Clare Shanley, Executive Director.

22. **Noncompliant visitors:** If the Executive Director/Assistant Executive Director determines that a noncompliant visitor must end their visit or not be allowed a future visit because the Executive Director/Assistant Executive Director reasonably believes the visitor is directly endangering the safety of any resident, the Assistant Executive Director will record and maintain on-site a written statement of the incident including why visitor access was denied or cut short, the date and time and identification of the



individual, and make the documentation available upon request to the resident involved and to the person denied visitor access.

23. **Cleaning between and after visits:** Assigned staff persons will clean and disinfect high frequency touched surfaces and designated visitation areas on a regular basis and after each visit. Protocols outlined in Infection Control Policy and Procedure will be followed. Resident rooms where a visit has occurred shall also be cleaned and disinfected after each visit. Front Desk will notify Housekeeping via work order when an in resident room visitor has completed their visit.
24. **Resident visits/social outings off the community property:** The person(s) with whom the resident is visiting will be made aware of the community's COVID safety precautions and will be asked to sign that they understand the protocols and the importance of adhering to them. This documentation will be maintained in the resident's record. Upon return to the community, residents will be required to undergo required screening activities.

Approved by Executive Director: Clare P. Shanley Date: April 2021



Core Principles for Reducing Risk of COVID-19

Adherence to Core Principles: Regardless of how visits are conducted certain core principles and best practices reduce the risk of COVID transmission including:

<input type="checkbox"/>	Screening all who enter for signs and symptoms (temperature checks, questions and observations for signs/symptoms. Denial of entry of anyone with signs or symptoms, or who had close contact with a COVID positive person in the 14 days prior.
<input type="checkbox"/>	Hand hygiene (preferably alcohol-based hand rub)
<input type="checkbox"/>	Use of face coverings or masks covering both mouth and nose
<input type="checkbox"/>	Social distancing between persons, at least 6 feet
<input type="checkbox"/>	Signage throughout facility including proper visitor education on signs and symptoms, infection control precautions use of masks, specified entries, exits and routes, hand hygiene, etc.
<input type="checkbox"/>	Cleaning and disinfecting high frequency touched surfaces and designated visitation areas often and after each visit.
<input type="checkbox"/>	Appropriate staff use of PPE
<input type="checkbox"/>	Effective cohorting of positive or presumed positive residents to the greatest extent possible
<input type="checkbox"/>	Residents in isolation or observation and residents with suspected or confirmed COVID-19 diagnosis, irrespective of vaccination status, should not have visitors outside of compassionate or end of life care.

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