



Visitation Expectation “Fact Sheet” During the COVID-19 Pandemic

On July 10, 2020, the New York State Department of Health issued a “Health Advisory: Visitation in Adult Care Facilities”. As a result, we have created this “Fact Sheet” so that you may have a better understanding of what to expect during the restarting of our limited visitation at *The 80th Street Residence*.

Visitation Appointments:

- Visitation will be **by appointment only and for a maximum of 30 minutes**
- If you arrive late for your appointment, you will not be granted additional time to visit. The visit ends at the end of your pre-scheduled appointment time.
- If you need to cancel your appointment, please advise us immediately
- If you wish to “swap” your appointment with another Resident’s family member, we **MUST ASK** that you do so yourself and advise us immediately.
- Visitation appointments are for 1 visitor per Resident - unless one of the visitors is less than 18 years of age and accompanied by an adult.
- The 80th Street Residence will limit the number of Residents having visitors at the same time to 2 Residents. This limitation will allow for:
 - Adequate staffing to escort Residents to and from their visit
 - Adequate staffing for supervision during the visit
 - Adequate space to encourage social distancing



When Arriving for Your Appointment:

- Before you enter the second door, you will find a wall mounted hand sanitizer for your use. You may also use our alcohol-based hand sanitizer at the Concierge Desk, on the Sanitation Station Cart and/or on the numerous wall-mounted dispensers. The Guest Restroom is available for thorough washing of hands.
- All visitors must wear a facemask or cloth face covering upon arrival and at all times during visit
 - If you do not have one upon arrival, we shall provide you with appropriate PPE
- The Concierge will screen all visitors **before** they are given Resident access.
 - **Screening will include:**
 - Questionnaire
 - Temperature Check
 - Request of Personal Information for Department of Health tracing purposes including:
 - First and Last Name
 - Physical (Street) Address
 - Day and Evening Telephone Numbers
 - Email address (if available)
- **If you do not pass the screening requirements, you will be asked to leave and reschedule your visit**
- If you do pass the screening requirements, you will immediately walk to the backyard following the social distancing footprint stickers after sanitizing your hands

During Your Visit:

- Your visit will take place in the backyard patio at one of the designated “Visitor Tables”. Please note that cushions will be removed from the backyard furniture to ease the disinfecting process in between visits.



- If weather is not permitting, 80th Street will provide alternative visiting spaces including:
 - The Tearoom for one Resident and their Visitor
 - The Private Dining Room for another Resident and their Visitor
 - Both spaces will be well ventilated with windows open and Medical Grade HEPA air filtration devices in use.
- Visits will be supervised by 80th Street Residence Staff
- Sharing of meals during visits is not permitted
- Beverages will be provided by 80th Street
- The 6-foot Social distancing recommendations must be maintained
- Facemasks or cloth face coverings should be worn by both the Visitor and the Resident
 - Recognizing that our Residents suffer from cognitive impairment and may not understand the importance of wearing the covering throughout the visit, 80th Street will also provide acrylic table dividers to help minimize the spread of droplets
- A timer will sound when the appointment has come to an end, and the Staff will then escort the Resident back upstairs at that time
- The Visitor should proceed to Front Desk to sign out with the Concierge and promptly leave *The 80th Street Residence*
- **WE UNDERSTAND THAT YOU MAY HAVE QUESTIONS OR WANT TO SPEAK TO THE STAFF FOLLOWING YOUR VISIT. HOWEVER, FOR THE GOOD OF ALL, WE ASK THAT YOU PLEASE CALL OR EMAIL THE STAFF AFTER YOUR VISIT AS YOU WILL NOT BE GRANTED ACCESS TO THE STAFF OFFICES OR BE ALLOWED TO MEET WITH STAFF AT THIS TIME.**

After Your Visit:

- Our Housekeeping or Maintenance Staff will sanitize and disinfect the visitation area and visitor bathroom with appropriate EPA-approved disinfectant upon completion of each visit



- **Staff will indicate the time the area was cleaned and initial that it was done**
 - **Cleaning logs will be kept on clipboards in their corresponding areas**

As this is quite an adjustment for all of us, we do hope that this Fact Sheet has simplified some of what you can expect when you come onsite. We implore you to follow these strict guidelines that have been set up and understand that in order to allow this to be successful, we must all work together. The DOH Advisory explicitly states:

“If any visitor fails to adhere to the protocol, he/she/they will be prohibited from visiting during the duration of the COVID-19 State declared public health emergency”

With your support we can do this! Let us work together to get you back here safely and avoid having to shut down again.

Fondly,

The 80th Street Residence

7.2020